

In Thanksgiving for the Life of
Jacqueline Antonette Hydes



5th November, 1965 – 27th October, 2020

Agape Family Worship Centre
Saturday, 14th November, 2020
11 a.m.

Officiating Ministers
Pastor Andrew Ebanks
Bro. Ray Hydes

Keyboardist: Pastor Kathy Ebanks
Worship Leader: Sis. Emily Ebanks

Order of Service

Opening Remarks Pastor Andrew Ebanks

Prayer Bro. Ray Hydes

Worship Agape Worship Team

“God You’re So Good”

“How Great Is Our God/How Great Thou Art”

Scripture Bro. Ray Hydes

Tributes

Son Jake Hydes

Son Josh Hydes

Daughter Jenna Hydes

Husband Junior Hydes

Special Offering ~ Sue’s Favourite Song *“How He Loves”* Agape Worship Team

Sue’s Life Story Sis. Rhonda Edie

Message Pastor Andrew Ebanks

Benediction Pastor Andrew Ebanks

Pallbearers

Bradley Connolly
Ricardo Ebanks
Dillon Gibson
Douglas Gibson
Sean Haye
Denniston Hydes

Guest Book Attendants

Hannah Gibson
Tracey Hydes

Ushers

Evadney Brown
Maggie Curbello
Iona Hardware
Avolyn Howell
Mertelyn Jones
Marcia McCarthy

Dear Sue,

Where do we start and what do we say? Your death was untimely and has left us in shock and mourning the loss of you - our very dear friend. We still have a hard time believing this is our new reality. As we think back on the wonderful memories, many brought about in the very last moments of your life, we are grateful for the opportunity to have spent such meaningful time with you. The last week of your life was spent with us on a staycation enjoying the beauty of our island, the beach, swimming, watching beautiful sunsets, sharing tasty meals, playing Phase 10, sharing stories from years gone by amidst lots of laughter and immeasurable love shared between our families. We will always remember your smile, distinct laugh and soft-spoken voice. Your love for our family, especially the children, was palpable and they too loved you just as much. We will sorely miss our times together but promise to keep your memory alive and to be there for your family.

We love and miss you dearly, Sue.

Love always,

Kathy, Trisha, Joni, Andrew, Emily, Kaelan, Kyle, Alayna and Elijah



*Someone Special
A special person,
A special face,
Someone we love who can
never be replaced:
Selfless
Uplifting
Edifying*

Tiny Tots Tribute

We can say life is not fair and ask why? But we can rest assured that God is in control of every situation and he knows best.

Our eyes filled with tears as we heard the news. It never occurred to us how much we could lose. We found ourselves wishing that it wasn't real. Every time we think about it, pain is all we can feel. Tears fall from our eyes; we can barely see, all we can hear is her sweet voice saying "What a mess" or "oh my sweet".

We the staff at Tiny Tots Academy can postulate that Auntie Sue was a dedicated, hardworking, faithful, loving, caring woman. Those are the qualities of a virtuous woman. She would always go the extra mile for school, her staff and parents alike. She had touched the life of so many persons she came in contact with for the better. She was a mobile person and loved to get things done, even if it took her after hours to get it done. We felt comfortable, equal and had a very good relationship with her and she had confidence in us.

In the days when she would come to Tiny Tots after a long day at Fidelity, she would try to familiarize herself with the children from each class. She would always start up a conversation with any of the children whenever they approached her. If she didn't remember the name of a child she would say "Auntie what is the name of this little shining star," and with a smile on her face and gleaming eyes of love she would utter her famous words "my sweets!"

She would always encourage her staff to pray about every situation, trust God and that we should live united with each other.

To Auntie Sue we were not just her workers, we were her extended family. She was there through our sad moments and would celebrate with us our happy moments. Just like how a family would. The staff could go to her to talk about anything and everything. She would relate her personal experiences to us in order to help us get through our personal storms. She would offer good advice and said, "God got this". Her greatest desire was that her staff was happy and comfortable. She would extend her invitation to all staff members to spend the Christmas with her and her family if they don't have any family members here or not travelling home for the holidays. As has been mentioned before, we were her extended family.

She loved to serve others and because of this, at Tiny Tots we would have a lot of functions from Thanksgiving Luncheon, Valentine's Day Brunch, Mother's Day Brunch and Father's Day and our annual Christmas grocery baskets and toy drive, where we could go into the communities and distribute Christmas baskets and toys from North side to West Bay. Our Tiny Tots children would also be a part of this great project. They would sing carols and hand out toys to the children in the communities.

She would work tirelessly to ensure that everything was in order, because if you know Auntie Sue you know she was a perfectionist. She put her heart and soul in all that she did.

We can remember after the pandemic, when we met at school to discuss the way forward, we would pray and Auntie Sue would then say "we did it again, God has come through for us again".

Auntie Sue you have inspired us, your staff at Tiny Tots, parents, and every person that you came in contact with, to live better, to be loyal human beings; to love endlessly, forgive easily. We will forever be better persons for coming in contact with you. May your soul rest in peace and your light perpetually shine on.

**A Tribute to our Colleague, Friend, Supporter, and Mentor
Jacqueline (Sue) Hydes**

“When those you love die, the best you can do is honor their spirit for as long as you live. You make a commitment that you’re going to take whatever lesson that person was trying to teach you, and you make it true in your own life. It’s a positive way to keep their spirit alive in the world by keeping it alive in yourself.” – Patrick Swayze

On July 26, 2004, Jacqueline (Sue) Hydes joined the employment of Fidelity Health Insurance and the Fidelity Group of Companies as Manager, Health Insurance, and took over a fledgling Health Department. Through her leadership, Sue transitioned us through various software platforms to the current state of the art software, which transformed the Health portfolio into a major and very important sector of the Fidelity business. It can emphatically be said, that through Sue’s leadership, the business grew from hundreds of lives to thousands. Ultimately, she managed a staff of 15 whose welfare and development were of paramount importance to her.

Despite the many challenges she encountered, Sue would on many occasions say, “I am not a quitter” and with this attitude, she quickly became an invaluable asset to the organization and an expert on the system. The company placed tremendous trust in her abilities and she always delivered. Sue served as a key member of the Health Insurance Standing Committee (HISC), which is an arm of the Cayman Islands Insurance Association (CIIA). Interestingly, with all she had on her already full plate, she would enthusiastically assist with staff socials, the 30-Day Health Challenge and Fidelity Fun Runs and she ensured that her staff celebrated many holidays with the staff lunches which she organized.

Over sixteen years ago, on that day in 2004, we had no idea that we had struck gold and been blessed with such a priceless and valuable gift. As the years passed, we would come to know and acknowledge the tremendous resource, which Sue represented to us as individuals and to the organization. To us, she was “Sue”, “Sue Sue” or “Suzie Q”.

This tribute is a compilation of reflections and thoughts from her co-workers. We have so many warm and lasting memories of Sue. She was a friend, mentor, leader and supporter to many of us, as well as a colleague. Some words and phrases were repeated by most employees, and included comments about her being calm, kind, thoughtful, honest, caring, selfless, warm, friendly, ambitious, and an excellent listener. Most striking, was the fact that she had her feet firmly planted on the ground. Regardless of what was happening, she was always down to earth. She was also a true friend to many, loyal and constant. We will miss her fierce dedication to doing what is right, her counsel, and her friendship. Sue always approached life with optimism and applied the same courage and clarity that she brought to life to the work she loved and the people she interacted with daily. She had a beautiful smile and she gave it freely as a gift to everyone she interacted with.

For Sue, Fidelity was a family thing. Not only was the Fidelity community her extended family, we were all individually a part of her family and she treated us that way, whether it involved bringing in snacks or making sure the lunchroom and its facilities felt like home. She was more than a colleague; she was a friend. She helped many in their personal lives, as well as in their professional lives.

Sue was an eternal optimist and when you shared your challenges, she would often say words to the effect of “one of these days, things will get better because it can’t get any worse”.

She shared God’s love, kindness and compassion with many around her, whether it was a long heart-to-heart talk with someone dealing with a challenge or a quick smile and a kind word as we passed in the corridors or in the car park. She did not “stress”, because she knew that ultimately God was in control and would sort everything out.

A number of years ago, Sue exuberantly declared, “It is Suzy Time”. However, it was not only that year it was every year. Throughout the years, she would declare with much joy and enthusiasm that 2010, 2019 or 2020 was “Suzy Time”.

Her colleagues in the Health Department said – “We spoke almost every single day. She was like a big sister to us. We would have lunch together almost every day. We were always there for each other. We travelled together, we comforted each other, and we laughed together and cried together”.

She was an amazing mom and grandmother, always getting involved in their activities and making sure they were happy. She would always be willing to tell us, with great love and excitement, about her children and grandchildren and we were eager to listen with admiration.

During the Covid-19 crisis and lockdown, Sue was an amazing resource. Many persons responded as if it was a “new scary normal” but Sue negotiated it as if it was normal. As problems and issues arose, she would come up with solutions easily and seemingly effortlessly. She seemed to forget that “No” was a valid answer, and in response to almost every request would say, “Yes, I will handle that”. In addition, she brought such a calm, cool, composed and unruffled demeanor to the crisis, that others became calm because she was.

She was never unpleasant, but always smiling. Never stubborn, but always cooperative. Never hesitant, but always willing. Never harsh, but always compassionate. Never a part of the problem, but always a part of the solution.

Her physical presence is gone, but the lessons she taught us in life will serve us all well for many years to come. Sue really wanted to make the world a better place, one person at a time, one organization at a time, one community at a time and Fidelity and early childhood education were her platforms for doing that. She certainly made our world a better place. Our dear friend, Sue, we will miss you and your ever-smiling face. You are one of our heroes. May your sweet soul rest in the peace you so richly deserve.

We pray that her family and loved ones will find comfort, peace, strength and healing as they mourn her loss.

- Colleagues, Fidelity

Tribute to Nana Sue

Dear Nana,

We want to thank you for being a wonderful grandmother to us all. You were more than a Grandmother; you were the glue that held our family together. You taught us the value of hard work, dedication, and commitment and laid a strong foundation for our future success by setting an incredible example. For this we are forever grateful, and we promise we will live up to your high expectations.

I, Jazlyn, want to thank you for everything – all the memories you left me with. I will name a few of the thousands. I remember when we would go on the best trips ever. You did so much with us and bought the best perfumes ever! Right now, I am wearing the beautiful necklace that you bought me just days before you left us and I will always cherish this gift. I also remember when you would force us to wear matching Christmas shirts which was annoying because they weren’t the best looking shirts.

Lastly, the tight girly dresses that you forced us to wear to church (which we hated) are now a sweet memory to treasure. There are many more memories but those are the ones that stand out.

Your contagious laugh never gets old and I still hear it when I think of you.

Our sweet, loving, beautiful Nana, we love you so much. Your time on earth was short but our memories of you will last forever.

Love you always,

Your grandchildren– Jayda, Poka and Jia (aka: Elenore), Alexia, Jalexia, Jlynn, Icon and Bryson

My dearest mama Sue. My second mom. My go-to party planner. My crafting partner. My faith restorer. I've been in your life and you in mine for more years than not, but now I know that's about to change. You accepted me into your family with arms open wide and at this point I don't think I can leave even if I tried.

In movies and in books you always hear about wicked in-laws and how crazy those relationships can be, but ours was everything but. We've shared so many great memories, so many laughable moments, so many hours of conversations, so many events and countless trips together. I remember on one of our weekend shopping trips for event decorations and preschool supplies, Jia tagged along on what would be her first trip to Fort Lauderdale. She was petrified of the escalator at the airport. Neither of us knew this until you and I were both on the escalator and Jia was frozen at its base. We both squealed for Jia to get on, focusing all our attention on her and not on the escalator ending on the second floor. Before we knew it, you were on the ground and I was tumbling on top of you a few seconds later. And Jia, who had finally gotten on, was tumbling onto the two of us. We laughed so hard, waddling our way to the gate like two old ladies, so much so that every time we returned to that airport escalator all we could do was burst into laughter.

This is one of many memories that I hold with you; each of them pleasant and fond. We had so many more memories to build that it just seems unfair. This weekend was supposed to be Bryson's christening. You planned every detail like you always do, but instead of presenting Bryson before God, we're sending you home to him.

I remember the day Josh and I told you we were pregnant. You laughed, cried and hugged with a heart full of happiness and joy. During my pregnancy, you looked out for me and you spoiled Bryson with gifts and love from the very beginning. I wish you and he had more time together. He always feels so content in your arms.

Josh always jokes that he fell in love with his mom, because you and I are so alike. But the truth is, there is no one like you. No one with your smile, no one with your infectious laugh, no one as selfless, no one with greater passion, no one with wider arms to comfort and no one with a greater heart to support and love.

Thank you for being such a good example of a mother, a friend, a grandmother, a supporter, a leader. My dearest mama Sue.

Love you always,

Naz

A tribute to our Sue, Auntie Sue and a true friend:

We still cannot believe you have left us. Where do we even start?
We were inseparable. We did everything together. Even having our children together. We were always there for each other. We will always cherish the memories from the years when our children were growing up. The Pirates Week, Christmases, birthday parties, family gatherings, shopping trips and many other celebrations that we shared will be in our hearts forever! We cherish each of them dearly. You were the best Aunt, sister-in-law and friend. You were so special to each of us in your own unique way.

Isn't it funny how special people like our Sue, don't even realize how very special they are at all? She was thoughtful without even thinking about it. She was always there when you call. She would share not expecting a thing in return, yet always richer for giving. Isn't it lovely how special people like Sue can teach us so much about living!

"Our lives go on without you
But nothing is the same
We have to hide our heartache
When someone speaks your name

Sad are the hearts that love you
Silent are the tears that fall
Living here without you
Is the hardest part of all

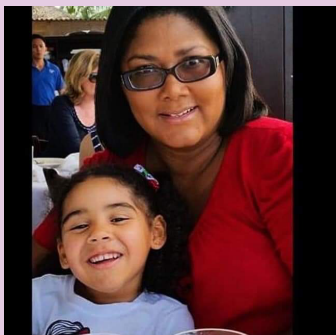
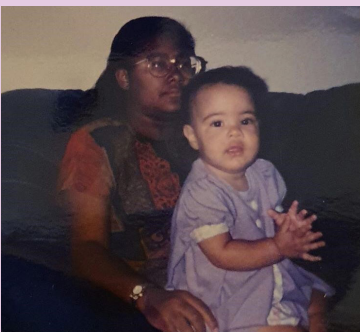
You did so many things for us
Your heart was kind and true
And when we needed someone
We could always count on you

The special years will not return
When we are all together
But with the love in our hearts
You will walk with us forever."

The fact that you're no longer here, will always cause us pain,
but you're forever in our hearts until we meet again.
May your soul rest in eternal peace.

Always loved and forever missed,
Ray, KK, Krystal, Tiffany and Jasmine





LIFE STORY OF JACQUELINE ANTONETTE 'SUE' HYDES

This morning, we are here to pay our final respects to a woman who, still in the prime of life, had her life abruptly cut short. Sue was known as a devoted wife, caring mother, loving daughter, sister and a true friend. She was someone special to so many and her loss has left a lingering sense of sadness and a lasting shock in the lives of her family and friends who knew her best and loved her the most. Although memories of Sue will live on in our hearts, the love and life she shared with so many has now been changed forever.

Jacqueline Antonette Hydes, affectionately known as 'Sue', was born to Ferdinand and Euleta Gibson in Portland, Jamaica on November 5th, 1965. In 1967, she moved to the Cayman Islands along with her family where she remained until her untimely passing. Sue was a graduate of the Cayman Islands High School and after completion of her secondary school education, she attended St. Thomas University in Miami, Florida where she obtained a Bachelor's Degree in Computer Sciences.

On April 27th, 1991, Sue was united in marriage to Junior Hydes and to this union was born three children - Jake, Josh and Jenna and years later, the couple adopted and raised a son, Terrelle Tatum. Sue and Junior provided a loving, stable, strong home and instilled family values that they will preserve as precious memories for the rest of their lives. The family was well travelled, looked forward to family trips abroad and Costa Rica became one of their favorite destinations.

Once Sue graduated from university and returned home from Miami, she worked for the Cayman Islands Government in the Department of Computer Services for two years and subsequently commenced her employment at Colin Luke and Associates where her love for the health insurance business ignited. After spending several years at Colin Luke and Associates, she then began her tenure at Fidelity Health Insurance Company (Cayman) Ltd., where she spent the last 16 years of her career. She was eventually promoted to General Manager of Health and remained in that position until her passing. Sue also represented Fidelity Health as a member of the Cayman Islands Insurance Association and they have fondly said, and I quote: "The Cayman Islands Insurance Association honors the life of Mrs. Jacqueline 'Sue' Hydes who passed away on Tuesday, 27th October, 2020. She will be remembered for over a decade of contribution to the Health Insurance Standing Committee of the Cayman Islands Insurance Association as the Head of Health and representative of Fidelity Insurance (Cayman) Ltd., to the Health Insurance Standing Committee. As a colleague, Sue always represented her organization with class, professionalism and an amiable countenance and we reflect on her bright-eyed smile that brought more light into the room. She will be missed as a quiet warrior, unwavering in her convictions and courageous in her battles for the wellbeing of her clients. Sue has touched many of our lives and also those of our children through her dedication to early childhood education. We extend our deepest condolences to her husband, children and the Hydes and Gibson families and also to her work family at Fidelity. "May she rest in peace". (End of quotation).

Sue had a high sense of duty to whatever she was involved in, whether it was home, church, the community, her job or business. She was typically quiet but always had a pleasant and exuberant personality with a beautiful smile. She always ensured that her children were well educated too. In the early part of her Christian life, she was a member of the Church of God (Universal) congregation for many years where she planned and held various Young People's Meetings. She later became a member of the Agape Family Worship Centre congregation where she and her family currently worship. During her time attending Agape, she attended theological classes and obtained a Master of Theology degree. She was also a member of the choir, taught Sunday School and Vacation Bible School, was in charge of the Nursery and Women's Ministry where she played an integral role spearheading many beautiful and meaningful women's fellowship activities. Apart from her total commitment to her job with Fidelity Insurance she also had an extra measure of good business sense and was a pioneer in Early Childhood Education and was the owner and operator of Tiny Tots Academy.

Sadly, Sue passed away unexpectedly at the George Town Hospital on Tuesday October 27th. Left to mourn her sad and sudden passing are her husband: Junior. Children: Josh, Jake, Jenna and Terrelle. Stepson: Joseph. Her mother: Euleta Haughton. Sisters: Sangelia and Maxine. Brothers: Bobby and Richard. Special mention should also be made of her brother-in-law: Ray and his wife Karen who were exceptionally close to Sue; sister-in-law: Sharon Cranston; other brothers-in-law: Denny, Kurt, Troy, Minroy, Jonathan and their families; Diane – her helper who was more like family; Fidelity; Tiny Tots Academy; her Agape Family and a large host of other relatives and friends.

May the following lines by Helen Steiner Rice prove to be a source of comfort and strength during this most difficult time:

"When I must leave you for a little while,
Please do not grieve and shed wild tears
And hug your sorrow to you through the years,
But start out bravely with a gallant smile;
And for my sake and in my name
Live on and do all things the same,
Feed not your loneliness on empty days,
But fill each waking hour in useful ways,
Reach out your hand in comfort and in cheer
And I in turn will comfort you and hold you near;
And never, never, be afraid to die,
For I am waiting for you in the sky!"

Acknowledgment

We, The Hydes Family, would like to express our sincere gratitude to our family and friends for the outpouring of love, support, fellowship, prayers, meals, calls and text messages received since the unexpected loss of Sue. We love and appreciate you and are thankful for your thoughtful gestures during this difficult time.